

Customer Specialist – Hervey Bay

- **Full Time Position**
- **Highly motivated person required**
- **Progressive Organisation**
- **Customer focused**
- **Competitive Salary and Incentive Options**

Auswide Bank is seeking a suitable candidate to fill the position of Customer Specialist in our branch in Hervey Bay.

Reporting to the Branch Leader, the Customer Specialist will need to provide the highest delivery of an excellent customer experience and seamless service to our existing and new customers.

The successful applicant will:

- Have proven experience and ability to exceed sales targets and product referrals while providing the best solutions to our customer's everyday banking needs. The successful applicant will bring to the position a commitment to customer service experience and will need to demonstrate the ability to work towards individual performance measures.
- Be required to seek opportunities to review customers banking needs, supporting all customers banking needs with Auswide Bank products.
- Work with the Branch Leader and Home Loan Specialist to actively source and secure New to Bank customer opportunities.

At Auswide Bank, we pride ourselves on an extremely high standard of customer service therefore effective problem solving, negotiation and communication skills are a must.

Auswide Bank is Australia's 10th largest ASX listed Bank, with its' Head Office based in Bundaberg, Queensland and prides itself on delivering exceptional financial products and services face-to-face, online and through relationships with specialised providers. By joining Auswide Bank, you are joining a company that offers a fast-paced, focused and innovative work environment and a rewarding career with an attractive staff benefits package.

If you are serious about building on your career within banking, we are serious about helping you get there. Please apply for this role following the links below with an up to date resume and cover letter.

If you require any further information regarding this job vacancy, or would like to apply please contact hr@auswidebank.com.au.

Small things. Big difference.