

Service Desk Officer – Bundaberg

- **Full Time Position**
- **Regional Bank based in Bundaberg**
- **Long Term Opportunity in an Expanding & Supportive Environment**
- **Immediate start available**

Auswide Bank one of Australia's newest banks is looking for a Service Desk Officer to join their Bundaberg Based IT Infrastructure team. Supporting the organisations IT environment, the successful applicant will join the front line of the Bank's IT team.

The successful candidate will possess previous Service Desk experience, and will undertake a role that includes:

- End user desktop support and troubleshooting
- End user device configuration and maintenance
- IT Asset Management
- Support for users across multiple sites including 24 branch sites
- Development of procedure & system documentation

The successful applicant should also possess the following skills and qualifications:

- Strong ITIL skills and experience with Service Desk software
- A good knowledge of Active Directory and Windows environments
- Citrix and thin client experience is desirable
- Ability to learn new technologies quickly
- A well organised and professional manner with a focus on customer service
- Relevant tertiary or industry qualifications
- Strong written and verbal communication skills
-

The ideal candidate will have highly developed problem solving skills, be self-motivated, able to build effective relationships with key contacts and demonstrate professionalism coupled with flexibility in high pressure situations.

If you are looking for a challenging opportunity, with an organisation that can provide the support and technologies for you to succeed at what you do best...we would like to hear from you.

If you require any further information regarding this job vacancy, or would like to apply please contact hr@auswidebank.com.au.

Small things. Big difference.