

Customer Service Consultant Townsville

Auswide Bank is seeking a suitable candidate to fill the position of Customer Service Consultant in our Townsville Branch. This is a Full Time position.

The successful applicant will strive to exceed branch targets in relation to Sales and Service, providing the best solutions to our customer's everyday banking needs. The successful applicant will bring to the position customer service experience and will need to demonstrate the ability to work towards individual performance measures.

Duties

Your duties will include, but not limited to:

As a Customer Service consultant you are to ensure that you carry out counter operations (Deposits, Withdrawals Account Transactions) in accordance with Auswide Bank's Procedures and Policy.

Auswide Bank offers a range of products for sale. It is expected that you will, to the best of your knowledge and ability, actively promote these products to deliver successful outcomes for our customers.

Your responsibilities will include:

- To work as an efficient team member, participate in problem solving initiatives and innovation to enhance the organisation's capabilities.
- To provide exceptional customer service and to continually strive to exceed Auswide Bank's exceptional service standards
- To work efficiently with the team to achieve assigned tasks and duties
- To work co-operatively with other personnel and external partners to achieve the company's objectives, and values
- To grow the company's reputation, image and brand
- To complete any assigned/ required training
- To continually strive to achieve or exceed the performance objectives that are set for you across all products and services.

Small things. Big difference.



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If you require any further information about this position please do not hesitate to email the HR Department on hr@auswidebank.com.au

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