

Learning & People Development Specialist

- **An exciting opportunity for a highly motivated, dynamic and experienced trainer with a proven skill set in the design, development and facilitation of training within the Financial Industry.**

Why join the Auswide Bank HR Team

Be part of a positive and collaborative HR and L& PD Team based in our Bundaberg Head Office that delivers a strategic role in managing and developing the Bank's most valuable resource -its People.

The L & PD team is responsible for supporting the Bank's workforce through coordinating a comprehensive program across a wide range of learning objectives including compliance, soft and technical skills and people development initiatives.

The Role Available

Reporting to the Head of Learning & People Development, the successful applicant will have hands-on responsibility for the building, implementation and delivery (including face to face facilitation) of internal learning initiatives for the Bank.

This role is suited for a highly motivated, adaptable individual who is able to pivot in order to meet the changing requirements of the business. This role will also provide assistance in other HR activities to support the team.

The successful applicant must be based in Bundaberg and have the ability to travel through the Bank's branch network (Brisbane through to Cairns) when required.

What we are looking for

It is essential for the successful applicant to have strong previous banking and lending knowledge as a key part of this role will be the delivery of multiple systems, process and procedures, product and sales training.

This is a challenging and varied role for a customer centric, sales focused individual.

Small things. Big difference.

Skills & Experience Required

To be successful in this role, you will ideally bring the following:

- Strong work ethic and willingness to demonstrate and promote the Bank's values, EMPOWER on a daily basis.
- The WOW presentation factor in group and face to face learning delivery is a must.
- A Certificate IV in Training and Assessment or equivalent in adult education.
- Exceptional interpersonal skills with the ability to interact and communicate with all levels of staff within the Bank, external stakeholders and business partners to ensure organisational learning needs are identified and effectively met.
- Experienced in learning and capability design and development
- Demonstrate experience in eLearning instructional design, multi-media skills, video production, and blended learning.
- High level of skill with Microsoft Word, Excel, PowerPoint. Articulate Storyline an advantage.
- Able to quickly adapt and be able to transfer learning for different software and technology solutions.

The Auswide Bank Values, EMPOWER are the foundation of how we work and support our customers and staff.

EMPOWER	Empowering customers and staff to initiate change.
MAKE IT HAPPEN	To make decisions & adapt quickly to meet our customers' needs.
PURPOSE	Identify your purpose and be passionate about it.
OWN IT	Own our actions, decisions, customers & outcomes.
WOW	To exceed our customers' expectations & celebrate their successes & our own.
ETHICAL	A commitment to be ethical & operate in a sustainable workplace.
REAL	Build open & honest relationships & deliver on our promises.

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Auswide Bank prides itself on delivering exceptional financial products and services face-to-face, online and through relationships with specialised providers.

By joining Auswide Bank, you are joining a company that offers a fast-paced and innovative work environment with a rewarding career and an attractive staff benefits package.

Apply for this role by following the links below with your up to date resume and covering letter.

If you require any further information about this role, please do not hesitate to email HR on hr@auswidebank.com.au

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auswidebank.com.au